Amplify

Amplified Technology Performance

Red Thread offers a portfolio of technology services to support collaboration, keep your organization running smoothly, and ensure the adoption of new systems. We want to help amplify your technology performance.

AmplifyTeamwork

Collaboration as a Service

AmplifyTeamwork is a flexible way to implement the latest Microsoft or Zoom technology as a monthly service without the need for capital expenditure.

- Four different system configurations available
- Obsolescence protection
- "Act of God" coverage
- No capital expense
- Flexible end terms

AmplifyService

Service Contracts

Our service agreements provide unlimited support, response time commitments, preventative maintenance, extended product replacement and loaner equipment.

Service Dispatch

We can dispatch service technicians on an as-needed basis throughout the continental U.S. Charges include time (travel and onsite) and materials.

Contact our AmplifyService Desk:
800-562-0068
amplifyservice@red-thread.com

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www.red-thread.com

**AUDIOVISUAL
SERVICE PLANS**
workplace services
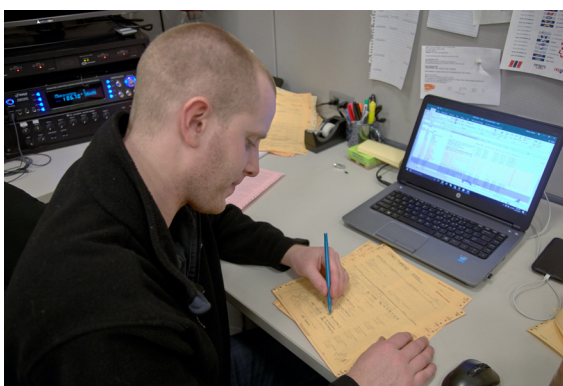
AmplifyManagement

Remote Monitoring
We can proactively monitor your equipment to ensure up time and send alerts when we detect an issue, before a user experiences a problem.

Remote Management
We can remotely manage proactive sweeps, incident issues, control support, and configuration/change management of network-based equipment installed at customer locations.

Reporting/Analytics
We can help you make informed decisions on future system designs and upgrades by providing regular reporting on incidents and AV system utilization. For example, we can track how often an integrated system or individual devices in a system are being used.

AmplifyOnsite

Staffing
We can provide dedicated onsite staff with the experience and training to provide the level of support desired, from basic meeting help to more advanced engineering support. Our onsite staff can function as an extension of your existing technology support team, or as an extension of our managed services.

AmplifyTraining

Adoption Planning and Training
Adoption of your new technology solutions is critical. We thoughtfully engage users with onsite, hands-on instruction and remote training options tailored to your systems.

Contact Us

Reach out to our AV team at
red-thread.com/technology/#contactus

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