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INTEGRATED INTERIORS WORKPLACE SERVICES

Furniture. Architectural Systems. Audiovisual Technology.

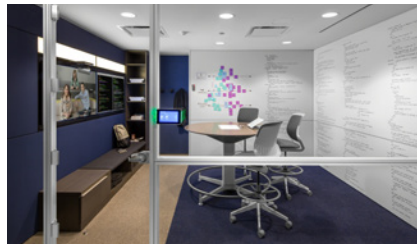
Creating integrated interiors means more than making the physical components work together. Integrated Interiors means taking a holistic approach to workplace environments and streamlining the process, making it cost effective, and creating flexible and environmentally responsible spaces. We have individual expertise in furniture, architectural systems and audiovisual technology, but our greatest value lies in seamlessly integrating all three.

Our team of experts takes the time to learn about your business, develop a tailored plan, and implement according to your expectations. After your space is completed, we continue to manage your ongoing and changing needs. No matter the scale, we can design, install and manage an environment in which your people and culture can evolve and flourish.



Furniture

- Design Application Support
- Project Management
- Online Project Portal
- Warehouse | Delivery
- Union | Non-Union Installation and Reconfiguration
- Move Management
- Onsite Service
- e-Business Services
- Additional Services



Architectural Systems

- Design Application Support
- Construction Management
- Union | Non-Union Installation and Reconfiguration
- Network & Cabling Design
- Lighting Design
- Acoustical Privacy
- Electrical Services
- Floor Covering



Audiovisual | Technology

- Audiovisual Design
- Project Management
- Control System Programming
- AV Installation | Onsite & Remote
- Training
- AV Service Desk
- AV Onsite Staffing

FURNITURE

Design Application Support

Our experienced professionals use CAD and other tools to transform your vision into reality by creating thought starters, typicals, renderings and final installation drawings. We manage specifications, finish samples, field measurements, and building code compliance. When the project is complete, we will ensure timely delivery of your built drawings.

Project Management

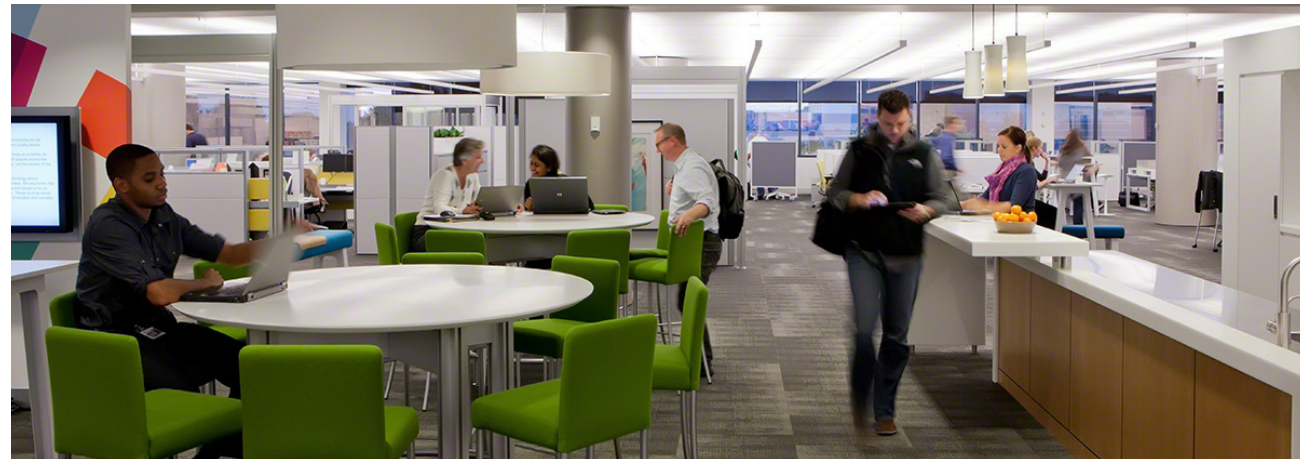
Our professional project managers serve as integral members of your extended project and construction management teams, integrating schedules to ensure a well-planned, efficient implementation, completed on time and on budget. From project kickoff and walk-through to installation and closeout, your project manager keeps you informed every step of the way.

Warehouse | Delivery

We pride ourselves on our timely, accurate and damage-free deliveries. Our expansive warehousing facilities and in-house fleet of delivery trucks ensure that your products arrive safely and on budget.

Union | Non Union Installation and Reconfiguration – Local and Remote

Whether you are investing in new solutions, utilizing existing inventory, or reconfiguring your workspace, our installation experts will build an environment that works for you. Local, national or global, our project managers oversee remote installations onsite, providing close supervision and ensuring that the Red Thread standards are met.



Steelcase Work Café | © Steelcase

Move Management

Our move management professionals work closely with you on planning, budgeting and scheduling. We provide protocols, labeling instructions and directional signage to ensure a smooth transition for your employees.

Asset Storage and Tracking

With clean, climate-controlled warehouses and a sophisticated bar code system for inventory tracking and reporting, Red Thread can store and manage excess chairs, workstations, desks and other equipment. We keep everything in order for you, ensure it's in top condition, and bring it to your site when requested.

e-Business Services

For your convenience, Red Thread offers a custom e-commerce portal to maintain your solution standards and facilitate the procurement process. Your online portal enables employees or facility managers to shop from a product standards catalog, view and accept project quotes, request services, manage assets, share files, view reports and more.

Additional Furniture Services:

- Online Project Portal
- Onsite Service | Repairs | Warranty Replacement
- Touchups | Cleaning
- Employee Move-In Experience
- Reconfiguration
- Furniture and AV Rental
- Asset Management
- Liquidation and Brokering
- Leasing
- Technology Life Cycle Management



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ARCHITECTURAL SYSTEMS

Design Application Support

Rapid changes in technology, work and work styles demand space that can adapt. Our team helps you to create a flexible and sustainable workplace with raised access flooring, demountable walls, modular cabling, acoustical privacy and more.

Construction Management

From renovations to build-outs, our construction management service provides you with turnkey convenience. Our pre-construction and design-build services include program scope development, budgeting, permitting, construction oversight, commissioning and project close-out.

Union | Non Union Installation and Reconfiguration

Whether you are creating a new environment or reconfiguring your space, our trained professionals build your workspace to specification, on time and on budget. Local, national or global, we oversee implementation onsite to ensure that installation meets Red Thread quality standards.

Network & Cabling Design

Red Thread specializes in data, voice, fiber optic and audiovisual cabling. We utilize state-of-the-art testing equipment to ensure a safe and reliable infrastructure for secure data sharing. With our CAT-6 offering, fiber, backbone cables or modular devices, we are an authorized reseller/installer of virtually every cable type.

Acoustical Privacy

Red Thread, in conjunction with our acoustical partners, provides expertise in the evaluation and remediation of acoustically challenging spaces. We offer high-quality sound masking solutions to optimize your workspace and enhance performance.

Lighting Design

We evaluate, design, install and service all your lighting needs, from small office retrofits to large scale commercial spaces. Red Thread partners with leading lighting representatives to configure a wide array of ambient, task, accent and general lighting options. Our in-house licensed electricians perform all aspects of electrical service and installation.

Electrical Services

We provide a comprehensive suite of electrical services to streamline communication, coordination and decision-making for our customers. As a single source provider, we have the capability to design and implement the electrical systems throughout your space, creating a seamlessly integrated environment.

Floor Covering

As one of the largest commercial flooring companies in New England, we leverage our knowledge and 30-year mill relationships to bring you value. Whether you are interested in hardwood, stone, resilient flooring or carpet, we can assist with selecting the right product for your application. We also provide custom floor designs to compliment unique spaces.

AUDIOVISUAL | TECHNOLOGY

Audiovisual Design

In a world of rapidly changing technology needs, we take the time to understand your business and tailor the right applications to support you. Our CTS-D certified engineers create detailed installation drawings, interface with audiovisual or acoustical consultants and perform system commissioning to ensure functional and performance standards are met. We also collaborate with your interior designers and furniture specifiers for seamless coordination and integration within your environment.

Project Management

As your main point of contact, your AV project manager attends all construction meetings, coordinates infrastructure and custom architectural integration details, develops and manages installation, performs punchlist closeout and ensures that all customer expectations are met. AV project managers collaborate with architects, interior designers, audiovisual consultants, millworkers, electrical contractors and general contractors to coordinate the infrastructure and millwork requirements necessary to support the audiovisual system.



AutoDesk | © Red Thread

Control System

Achieving ease of use is a primary objective for all touch panel design interfaces. We combine high quality graphics with simple menus to create an accessible user interface.

Installation

Red Thread is an Infocomm Diamond Level Certified integrator, maintaining best practices, upholding a strict code of ethics and workmanship, and implementing sound project methodology. Whether installations are local or remote, we ensure that quality standards are met.

Training | GroupCare™ Training

We offer a complete range of training services, including basic end user training and advanced technical training for support staff. You will receive step-by-step instruction, troubleshooting and hands-on training.

AV Service Desk | GroupCare™ Support

Our AV Service Desk and comprehensive service plans offer you a range of support options. Our Service Desk team is on call between 8:30am to 5:00pm on weekdays to answer your service questions, provide remote diagnostics and troubleshooting or schedule onsite technician support.

AV Onsite Staffing | GroupCare™ Staffing

Red Thread's Onsite Staffing contracts provide you with a dedicated onsite technician to support meetings, conferencing bridge networks, system troubleshooting, service coordination, preventative maintenance and training.